

Important Information About Electrical System Upgrades in Your Neighborhood



August 22, 2017

Dear Neighbor,

Southern California Edison (SCE), along with crews from our approved contractors Doty Bros and Herman Weissker will be making improvements to the electrical grid in your neighborhood. This maintenance work is important to ensure the power grid is supported with up to date technology and reliability for continuous improvement. We understand that this work in the community can be an inconvenience to customers. We are committed to minimizing any inconveniences and ensuring the safety of the public. Thank you for your patience as we complete these upgrades.

Upgrades in Your Area

We are upgrading underground structures in your area. These replacements are necessary to improve our underground infrastructure and reliability.

Project Area

This project is taking place in the City of Palos Verde Estates on Palos Verde Drive West within the boundaries identified in red on the map located on the back of this letter. A detour will be in place as shown on the map on the back in orange.

Work Timeline*

- Dates: September through October 2017 *
- Days and Hours of Operation: Monday Friday, 9:00 a.m. 5:00 p.m.**

What to Expect

- The southbound lane of Palos Verde Drive West will be closed to traffic during the duration for the project between Via Almar and Paseo Del Mar. Please detour along Via Almar to Paseo Del Mar to Palos Verde Drive West.
- Northbound Palos Verde Drive West will be closed to through traffic between 9 a.m. to 5 p.m. Please detour along Via Montemar to Via Del Monte to Via Corta to Palos Verdes Drive West.
- Northbound Palos Verdes Drive West will only be open to traffic from 5 p.m. to 9 a.m.
- To ensure your safety during construction, there may be traffic lane and shoulder closures. Crew members will use appropriate traffic control signs and flags.
- For crews to work safely, SCE will schedule maintenance power outages during construction which may affect
 certain customers. In these cases, we will notify you by phone, text, email and mail at least 72 hours prior to the
 outages.*

^{*}Please be advised these dates and times are subject to change due to unforeseen operational factors or inclement weather.

^{**} Work hours will vary based on permit conditions.

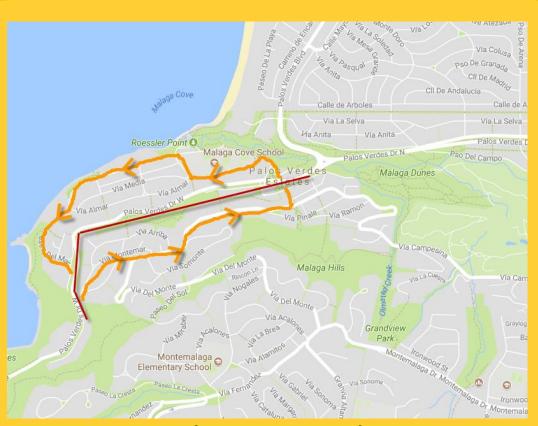
*You can sign up to receive outage alerts using your preferred method of communication via sce.com/outage.

If you have questions, please visit our websites: on.sce.com/upgrades

Emergency or Downed Power Lines dial 911

Customer Service 1-800-655-4555

SCE will provide the latest information about outages at sce.com/outage



Here are some tips for customers preparing for a maintenance outage:

- Customers with a medical condition that require electric-powered life support equipment should be sure to have a backup power system in place or make other plans for health and welfare during an outage.
- Make sure food stays as cold as possible by keeping refrigerator and freezer doors closed and placing blocks of ice inside.
- Learn how to manually open security gates and garage doors.
- Notify any security companies that monitor the customer's home or business.
- Protect computers, televisions and other sensitive equipment by unplugging them.
- If you use medical equipment in your home, SCE offers a Medical Baseline program. To learn more about the program and its benefits, including enrollment, please visit sce.com or call SCE at 1-800-655-4555.